

## **ATTENTION ALL CUSTOMERS**

## FAMILY RESOURCE CENTERS ARE TEMPORARILY CLOSED

For your safety and the safety of our employees, all Family Resource Center lobbies are temporarily closed to the public due to the federally declared emergency until further notice.

We will continue to provide services through our website and the Access Customer Service Call Center.

## Here's how you can get access to services:

- 1. Go to Benefits CalWIN at: www.mybenefitscalwin.org
  - Apply for benefits
  - Get case information
  - Upload case documents
  - View benefit amounts
- 2. Customers can send documents electronically using LaterDocs at: <a href="https://www.sandiegocounty.gov">www.sandiegocounty.gov</a> then search for LaterDocs
- 3. For EBT inquires, report lost or stolen, replacement, change your PIN number or check your benefit balance call: (877) 328-9677

**CONTACT US BY PHONE: 1-866-262-9881** 

Visit our website or Facebook page for the latest information:

Website: www.sandiegocounty.gov/content/sdc/hhsa.html

Facebook: @SDCountyHHSA

We appreciate your patience and understanding.